

*Dennergy Community
Credit Cooperative
Society Ltd.*



26th
Annual General
Meeting (AGM)

Under the theme:

"A Resilient Union Achieved Through Continued Co-operation."

Date: 27 June, 2021

Venue: Bethel's Blessings

Time: 3:00 p.m.

Visit us at: High Street, Dennergy

PHONE 758-453-4189/485-4200

FAX 758-453-4800

EMAIL dencun93@gmail.com

Website: dennergycrreditunion.com

"SAVE TODAY FOR A BETTER TOMORROW!"

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CREDIT UNION PRAYER

Prayer of Saint Francis of Assisi

Lord, make me an instrument of thy peace

Where there is hatred let me sow love

Where there is injury, pardon

Where there is doubt, faith

Where there is despair, hope

Where there is darkness, light and

Where there is sadness, joy.

O Divine Master, grant that I may not
So much seek to be consoled as to
console

To be understood as to understand

To be loved as to love

For it is in giving that we receive

It is in pardoning that we are pardoned

And it is in dying that we are born to
eternal life.

VISION

Our vision is to be the lifetime financial partner for our community empowering our members to achieve success.

MISSION

To educate members of our community about the principles and benefits of co-operatiism so as to attract membership from a wide cross section of our community in an effort to harness our collective resources to promote the educational, social and economic development of members and the wider community.

CO-OPERATIVE PRINCIPLES

1. Voluntary and Open Membership
2. Democratic Member Control
3. Member Economic Participation
4. Autonomy and Independence
5. Education, Training, and Information
6. Co-operation among Co-operatives
7. Concern for Community

CO-OPERATIVE VALUES

1. ***Self-help***
2. ***Self-responsibility***
3. ***Democracy***
4. ***Equality***
5. ***Equity***
6. ***Solidarity***

CORPORATE INFORMATION

Board of Directors

Claudius Charles - President
Marlyn Prince - Vice President
Asmara James - Secretary
Ramel Polius - Treasurer
Thomas Flavien - Director
Hiram Hunte - Director
Joseph Charles - Director

Credit Committee

Dwight St. Ville - Chairperson
Jasmin Bisette - Secretary
Crepin Jn. Baptiste - Member
Gabriel Fenelon - Member
Ensley Charlery - Member

Supervisory Committee

Emery Modeste - Chairperson
Emaline Hunte - Secretary
Antonia Aurelien - Member
Deborah Charlery - Member

Staff

Thora Dundas - General Manager
Elaine Desir - Senior- Loans Officer
Madrianna Fontenelle-Admin. Clerk
Jercel Gedeon - ATM Support/Clerk
Jonathan Francis - Teller/Clerk
Janta Jules - Teller/Clerk

Auditor

Llewellyn Gill & Co.

Solicitors

George Charlemagne Chambers

Affiliation

St. Lucia Co-operative Credit Union
League Ltd.

Bankers

Bank of Saint Lucia
Republic bank
1st National Bank

Education Committee

Hiram Hunte - Chairperson
Vercilli J. Gustave - Secretary
Shirley Bisette - Asst. Secretary
Antonius Thomas - Member
Epiphana James - Member

Delinquency Committee

Thomas Flavien - Chairperson
Elaine Desir - Secretary
Dwight St. Ville - Member
Agnita Thomas - Member
Thora Dundas - Member

Social & Public Relations Committee

Ramel Polius - Chairperson
Jasmin M. Bisette - Member
Martha. Estephane - Member

STANDING ORDERS

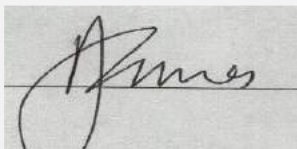
1. (a) A member shall stand and state his name when addressing the Chair.
(b) Speeches to be clear and relevant to the subject before the meeting.
2. A member shall only address the meeting when called upon by the Chairperson to do so, after which he/she shall immediately take his/her seat.
3. No member shall address the meeting except through the Chairperson.
4. A member may not speak twice on the subject except:
 - (a) The Mover of a motion who has the right to reply
 - (b) He/she rises to object or to explain (with permission of the Chair)
5. The Mover of a Procedural Motion – (adjournment, lay on table, postponement) shall have no right of reply.
6. No speeches shall be made after the “Question” has been put, carried or negated.
7. A member rising on a “Point of Order” shall state the point clearly and concisely. (A “Point of Order” must have relevance to the “Standing Orders”).
8. (a) A member should not “Call” another member “To Order”, but may draw attention to the Chair to a “Breach of Order”.
(b) In no event can a member call the Chair “to order”.
9. Only one amendment shall be before the meeting at one and the same time.
10. When a motion is withdrawn, any amendment to it fails.
11. The Chairperson shall have, in addition to his/her ordinary vote, a “Casting Vote” in case of an equality of votes.
12. If there is an equality of votes on a motion or an amendment, and if the Chairperson does not exercise his/her casting vote, the motion or amendment is lost.
13. The Chairperson shall make provision for the protection of members from vilification (personal abuse).
14. No member shall impute improper motives against another member.

NOTICE & AGENDA

Notice is hereby given of the 26th Annual General Meeting of the Dennerly Community Credit Co-operative Society Limited to be held on Sunday 27th June 2021, at Bethel's Blessing commencing at 3:00 pm.

Agenda

1. Ascertaining a Quorum
2. National Anthem
3. Call to Order and Prayers
4. Welcome Remarks
5. Apologies for Absence
6. Message from the President of the League
7. Minutes of the 25th Annual General Meeting
 - Reading of Minutes
 - Errors and Omissions
 - Confirmation of Minutes
 - Matters Arising
8. Reports
 - Financial Services Regulatory Authority
 - Board of Directors
 - Treasurer
 - Audit and Financial Statements
 - Credit Committee
 - Supervisory Committee
9. Resolution – Building
10. Appointment of Auditor
11. Election of Officers
12. Any Other Business
13. Adjournment



Ms. Asmara James
Secretary

BOARD OF DIRECTORS REPORT 2020



For the year ended Dec 2020

DENNERY COMMUNITY CREDIT CO-
OPERATIVE
SOCIETY LTD.

***“Someone is sitting in the shade today
because some planted a tree a long time
ago.” Warren Buffet***

BOARD OF DIRECTORS

President



Mr. Claudius Charles

Vice President



Ms. Marlyn Prince

Treasurer



Mr. Ramel Polius

Secretary



Ms. Asmara James

Director



Mr. Thomas Flavien

Director



Mr. Hiram Hunte

Director



Mr. Joseph Charles

BOARD OF DIRECTORS REPORT

We're still doing what we do best – helping each other. Credit union – people helping people. Norman Thompson

Overview

The year 2020 tested the resolve of the entire globe. Covid-19 mushroomed its negative impacts at both the micro and macro levels of the operations of all global societies. Financial institutions especially, felt firsthand, the effects of this global pandemic which threatened the very survival of these institutions.

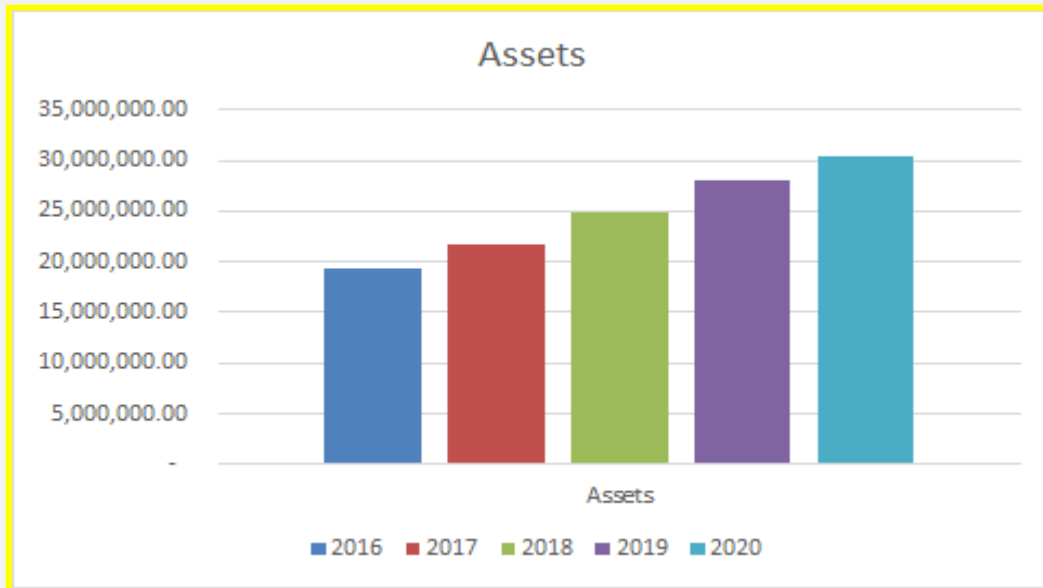
This year recorded high levels of unemployment especially in the seasonal employment category. The ripple effects of unemployment and sustained stagnated economic growth affected many individuals in the community.

However, in the face of economic growth fluctuations and uncertainties we at the Dennery Community Credit Co-Operative Society Ltd remained and continue to remain resilient with employing strategies aimed at mitigating the impacts of this unprecedented wave of internal and external economic shocks. Our members found the comfort and assurances that their Credit Union can and will stand with them in such times.

Although the pandemic looms, with the unfailing support of you members, we know that we can shelter the storms as you further pledge your commitments and align your interest and objectives with us, a successful financial institution.

Performance

Leveraging on the above global situation, for the year in review, 2020, the Board of Directors reports an increase in total assets of \$2.4m over the 2019 period representing an increase of 8.6%. This increase was as a result of the increase in cash and cash equivalents of \$628,903. Although this was a decrease in the rate of growth from the last reporting period (13.3% in 2019), the confidence and resolve of the Credit Union remains strong. Overall performance shows a steady increase in the assets of the Credit Union. The table below shows the total assets over the last five years (2016 - 2020)



Loans accounted for 52.78% (57.7% - 2019) of total assets. There was a slight decrease in Members

loan of \$93,345 – a 0.005% as compared to a 10% growth in the previous year 2019. The interest on members’ loans decreased by \$324,223 and interest on fixed & savings deposits increased by \$54,387. The moratoriums granted from April to June for all members would have resulted in the decrease in Interest on Loans.

At the end of 2020, Members Equity was represented by 14.96% of total assets (15.7% - 2019). The combination of the increase in expenses of \$30,808 (6.3%) with a net decline in income of \$32,659 over the previous year, resulted in a net surplus for the Credit Union of \$117,415 compared to a surplus in 2019 of \$180,882.

The society's performance is monitored on a monthly basis using the Pearls Prudential Financial Standards recommended by the World Council of Credit Unions (WOCCU) and adopted by the Financial Services Regulatory Authority (FSRA) in order to determine the society’s capital adequacy. The table below indicates that the Dennery Credit Union performed commendably as compared to 2019 notwithstanding the drawbacks from the Covid-19 fallout.

Performance indicators showing last quarter ending December 2019 and 2020

Pearls	Performance Indicators	Industry Standard	2019	2020
Protection	Loan loss allowance to delinquent loans (<12 months)	35%	26.84% or 2 in Pearls rating	27.9% or 2 Pearls rating
Effective Financial Structure	savings deposits to total assets	80%	83% or 1 in Pearls rating	84.6% or 1 in Pearls rating
	Net institutional capital to total assets	Min 10%	16.38% or 1 in Pearls rating	16.49% or 1 in Pearls rating
Asset Quality	non-earning assets to total assets	max 5%	2.17% or 1 in Pearls rating	2.06% or 1 in Pearls rating
Rates of Return	operating expenses to total assets	5%	2.26% or 1 in Pearls rating	2.22% or 1 in Pearls rating
Liquidity	Liquid assets over total savings	min 15%	45.68% or 1 in Pearls rating	48.62% or 1 in Pearls rating
Signs of Growth	growth in total assets	Min 10%	12.83% or 1 in Pearls rating	8.67% or 2 in Pearls rating

***Pearls rating scale - 1 most favourable - 5 least favourable**

We continue to remain vigilant and to ensure that the best strategies are employed at meeting the overall mission and vision of the credit union.

Governance

In keeping with the rapidly changed global environment resulted from Covid-19, the Credit Union adopted many measures in response. (see detailed Special Covid-19 report below)

IFRS9 compliancy was a top priority for the Credit Union. Hence all efforts were made towards this direction (See detail IFRS compliancy report below)

DECOS Covid 19 Special Report

The unfortunate event of Covid-19 pandemic, negatively impacted the global economy and by extension the country resulting in the strict shut down, established social distances protocol, and drastic changes in the normal operations of many businesses.

This also impacted the unemployment situation, as consequently some of our members became unemployed. The Credit Union in response, had to make the necessary internal and external business operational changes.

The Credit union under the recommendation of the Financial Services Regulatory Authority (FSRA) offered moratoriums to all members for a period of three months (April to June 2020) in the first instance and then a further extension during the period July to September on a case by case basis. During that period both interest and principal amounts were waived.

However, to mitigate the loss from the moratorium, the yearly budget was reviewed to ensure as far as feasible that expenses were controlled.

Credit Unions Operations under Covid-19

- i) To comply with the established laws as stipulated by the Government of St. Lucia, loan applications and considerations were suspended (except those covered by shares) during the period of May to June.
- ii) The Credit union was furnished with safety measures such as sanitizing gel and social distancing and mask wearing protocols to ensure the safety of all members and staff.
- iii) Suspension of updating of passbooks for stipulated periods
- iv) Due to reduced income for Bus Drivers (route rotation system), they were granted special loan consideration of an eight (8) percent interest rate on loans. Additionally, some existing shares were used to reduce the

principal amount with a rescheduled new repayment amount.

v) Meetings of Directors were moved to a virtual platform.

IFRS 9 Compliancy

The Board is pleased to report that the credit union has implemented the IFRS9 module to ensure compliance with IFRS9 (International Financial Reporting Standards). Ms. Daniella Martelly effectively spearheaded the initiative and drafted detailed processes and procedures which was approved and implemented (see Note 11 of the audited financial statements).

The Covid-19 pandemic has definitely impacted the level of delinquency as the employment status of some members were negatively impacted. As a result, there was more intensified provisioning for bad debts.

Membership

A primary focus of the Dennery Credit Union is the need to increase membership and bring awareness to the other potential members of the services offered at the Credit Union and how it can immensely benefit them.

In 2020 membership grew from 3195 in 2019 to 3401 resulting in 206 new members. A thrust is made with the development of the website to provide members and those interested the necessary information to become active and interested members.

Financial Performance

The Society registered a net surplus of \$117,415 a decrease from last year's (\$180,882). This can be attributed to the impacts of the Covid-19 pandemic and also the change in the method of provision. The society ensured that all efforts are towards maintaining a viable institution for the co-operative benefits of all members and the community by extension.

Dividends

It is with great understanding of a prudent cooperative commitment and given the decreased net surplus experienced due to the external global shock that the Board proposes that dividends be suspended for the financial year ended December 31,

2020. As we charter this course together and remain viable we hope that all members benefit individually and collectively in the efforts of the Credit Union.

Loan Portfolio

i) New Cuna Loan Coverage

In September 2020, the CUNA insurance coverage for loans was increased from \$40,500 to \$50,000 in an effort to mitigate/reduce the credit risks on death of a member. This change accounted for an increase in the monthly premiums of approximately \$300.

ii) Delinquency

At the end of 2020, delinquent loans to total loans stood at 16.92%, with the benchmark of 5% (Pearls rating of 5). The effects of unemployment and financial uncertainties certainly played a role in delinquency increasing. Management continues to monitor loans on a monthly basis and to develop strategies to reduce delinquency including rescheduling of loans. The Credit Union encourages all members to redouble their efforts regarding their loan commitments to ensure the effective maintenance of the collective widespread benefits from the institution.

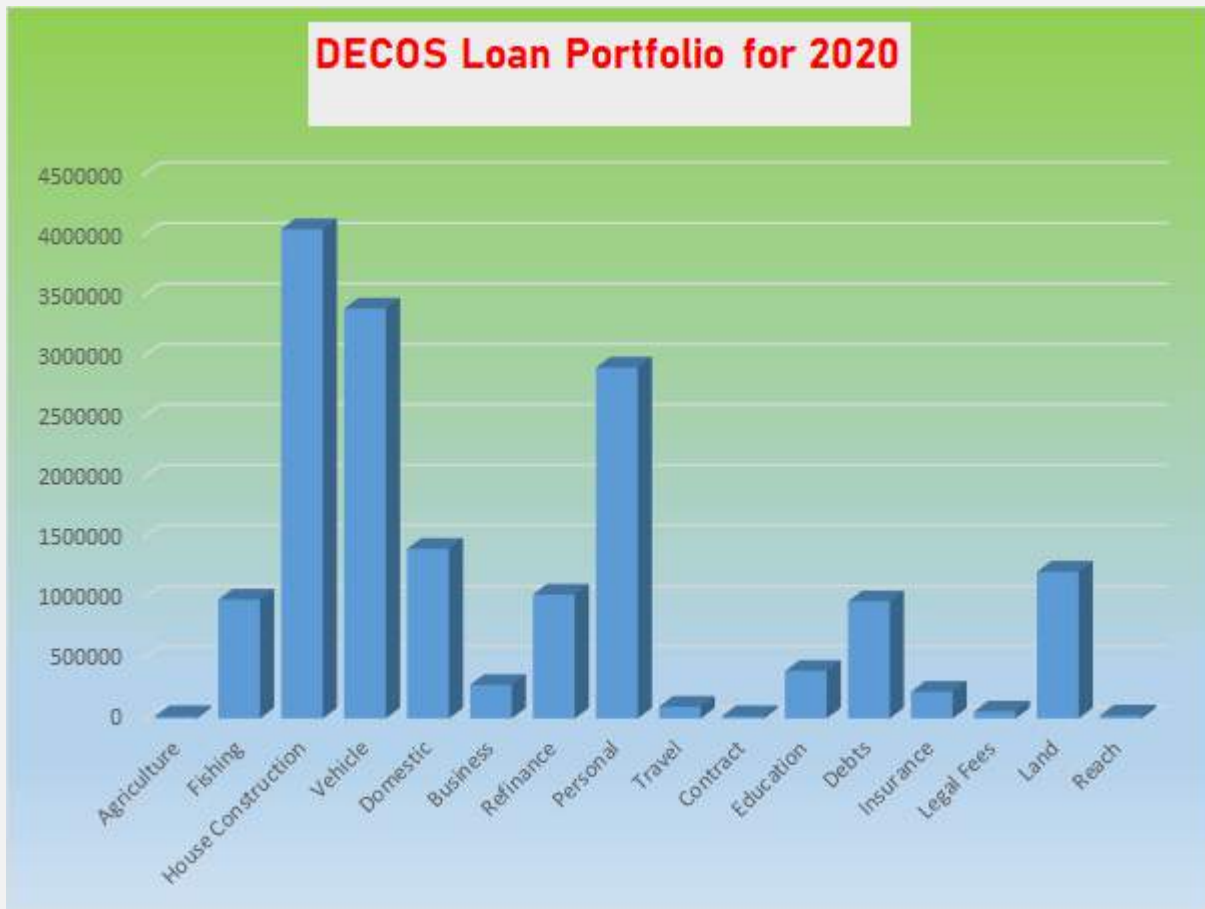
iii) Portfolio

Given that the Credit Union is located in a rural area, the blue economy and land-based activities are part of the economic structure of the community and environs. As a result, the Credit Union seeks to offer diverse loans to meet the needs of its members.

An analysis of the loan portfolio for 2020 revealed the following:

- Housing loans accounted for the highest percentage - 23.7%
- Vehicle loans accounted for 19.9 %
- Personal loans accounted for 17%
- Domestic loans 8.2%
- Land loans accounted for 7%
- Refinance 6. %
- Fishing loans accounted for 5.7%

The graph below shows the composition of the loan portfolio for the period under review.



Building

At the 2020 Annual General Meeting, A resolution dated the 26th September 2020 was passed and approved which allowed the construction of a two storey (3 floors) building which will serve as headquarters for the Dennery Community Credit Co-operative Society Limited. The members also approved the financing of the project which proposed to include the utilization of the building fund, the utilization of retained earnings and/or other forms of financing including loan financing, as deemed prudent by the Board of Directors.

Due to land owner's entitlement issues, it was decided that construction be made on lot Block and Parcel # 2037C 191. The construction of the new building was to be completed in two major phases. (Design, Preparation and actual construction)

As of 31st December 2020, Phase 1 schedule 1 was completed. Phase one entails the following:

Phase 1

Schedule 1: Project Description - This consists of the **DESIGN** of a new 2 storey building (3 floors) with a total floor area of approximately 6,200 sq. ft.

Schedule 2 – Professional Services

This phase includes the services of all the relevant professional building stakeholders. (Architecture, architectural drafting, civil engineering, structural engineering, electrical engineering and quantity surveying)

Demolition of the existing structure and building construction works were set to be commenced the following year 2021.

Training

The following workshops were attended:

- In September 2020, in keeping abreast with the global activities of the sustainable Development goals Ms. Marlyn Prince attended the OECS Sustainable Development Movement 2020 Summit held virtually.
- In October, 2020, the CaribDE in partnership with the Financial Services Regulatory Authority (FSRA) presented their 6th St. Lucia Development Education Forum under the theme “Reflect, Share, Recommit: Selfless Leadership in St. Lucia.” In attendance to this session was Ms. Thora Dundas, Mr. Claudius Charles and Ms. Marlyn Prince.

Education

A report from the Education Committee is included in this annual report.

Social Responsibility

As an organization, the Dennerly Credit Union prides itself on practicing corporate social responsibility to positively impact and enhance the society and the environment. During the year in review, eighteen (18) donations were given amounting to \$7,430.00. A further donation of \$5,000.00 was donated to the family of a deceased Director for in assistance of funeral and burial expenses.

Furthermore, educational scholarships were awarded and the Bringing Smiles programs continued for the year in review (see education committee report).

League Matters

The Automated Teller Machine (ATM) project which was materialized in December 2019 saw the Dennery Credit community connected in April of 2020.

Members were encouraged to opt for the ATM cards at the Credit Union. An outreach was made for the awareness and sensitization of the card use. At the end of December 2020, 217 members enjoyed the benefits of the Cards. Cards can be obtained at the office of the Credit Union. Members are urged to apply.

Bereavement

It is with profound heaviness of heart we mourned the loss of an Astute and esteemed Member, a Selfless Committee Member, Dedicated Board Director and Secretary, a Credit Union giant at the Dennery Community Credit Union Society Ltd., in the person of Ms. Sybilliana Marquis who passed in September 2020. At the time of her death Ms. Marquis was a Director to the Board at the Credit Union



Ms. Marquis truly epitomized community spirit as she served with excellence and love through the years. She served both within and without – in country and overseas. Even to the end, she never wavered from serving her duties. This speaks of a very deep place. Only a very profound person could operate at the level. This was Director Marquis.

The Board, committee members and staff at the Dennery Credit Community Union Society Ltd would like to express sympathy and condolences to her immediate family and all those impacted. On her behalf, we would like to express our appreciation for her selfless act of service. This will never be enough to match her fervent and steadfast service to the Credit Union not just at Dennery but to the credit union movement. Her acts of service will transcend generations to come.

Meetings Attendance Record for 2020

The table below shows the attendance record for 2020.

Names	No of Meetings Scheduled		No. of Meetings Attended	
	Regular	Joint	Regular	Joint
Daniella Martelly	13	1	13	1
Thomas Flavien	21	2	18	2
Marlyn Prince	21	2	19	2
Claudius Charles	21	2	20	1
Hiram Hunte	21	2	19	2
Joseph Charles	21	2	17	2
Ramel Polius	8	1	8	1
Asmara James	8	1	8	1

Special Recognition

The Board would like to recognize the stellar leadership of our immediate past president – Ms. Daniella Martelly, who ensured the steady growth of the Credit Union and carried it to great and reputable standards. Her leadership no doubt proved extremely fruitful. Ms. Martelly exemplified true leadership as she always had the Credit Union at heart, work tirelessly, went beyond the call of duty and placed the needs of the Credit Union even before hers. She demonstrated and personified what true cooperative spirit represents. We sincerely say thank you to Ms. Daniella Martelly for her strong leadership to the Dennery Credit Union.

Conclusion

The credit union remained resilient in the face of the fallout from Covid-19 as we are confident that we can respond appropriately while we continue to provide a superior level of financial services to you. As we face the effects of these unprecedented times the Board of Directors conveys its sincerest appreciation to all our valued members, for standing with us as we continue to weather the storms of the fluctuating internal and external environments. A special thanks to management and staff for working assiduously towards the success of the cooperative.

To the members of our Credit Committee, Supervisory Committee, Education Committee and Social & Public Relations Committee, we extend our sincere gratitude for your dedicated service.

As we continue to embrace the co-operative principles, let us wrap our heart in the aim of continued growth and development.

Together ordinary people can achieve extraordinary results. Becka Schoettle

A handwritten signature in black ink, consisting of several overlapping loops and a final flourish, set against a white rectangular background.

For and on behalf of the Board of Directors

TREASURER'S REPORT

For the Year Ended December 31, 2020

Covid-19 has severely hampered the operations of financial establishments worldwide and this is no different at the Dennerly Community Credit Society Limited. I am Ramel Polius, Treasurer of the Dennerly Community Credit Society Limited and it is my privilege to present the Treasurer's Report for the period under review.

Key Performance Indicators

The table below shows the main performance indicators for the year 2020.

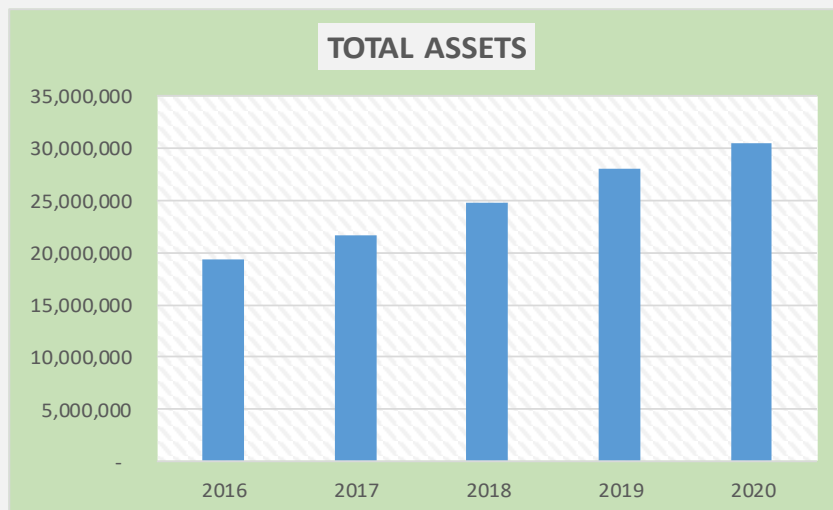
Performance Indicator	2019	2020	Change	% change
ASSETS				
Cash and cash equivalents	\$7,400,689	\$8,029,592	\$628,903	8.5%
Members loans net allowance for impairment	\$16,173,124	\$16,079,629	(\$93,495)	-0.6%
Total Assets	\$28,034,086	\$30,465,802	\$2,431,716	8.7%
LIABILITIES				
members callable shares	\$23,229,452	\$25,451,202	\$2,221,750	9.6%
Total liabilities	\$28,034,086	\$30,465,802	\$2,431,716	8.7%
Members Equity	\$4,393,374	\$4,556,615	\$163,241	3.7%
INCOME				
				-
Interest Income	\$1,554,046	\$1,284,210	(\$269,836)	17.4%
Net operating income	\$1,171,382	\$1,147,964	(\$23,418)	-2.0%
EXPENDITURES				
				-
Interest expense	\$476,398	\$209,834	(\$266,564)	56.0%
Operating cost	\$491,916	\$522,724	\$30,808	6.3%
Operating expense including credit loss	\$990,500	\$1,030,549	\$40,049	4.0%
Surplus	\$180,882	\$117,415	(\$63,467)	35.1%

Analysis of Statement of Financial Position

Assets, Liabilities and Members' Equity

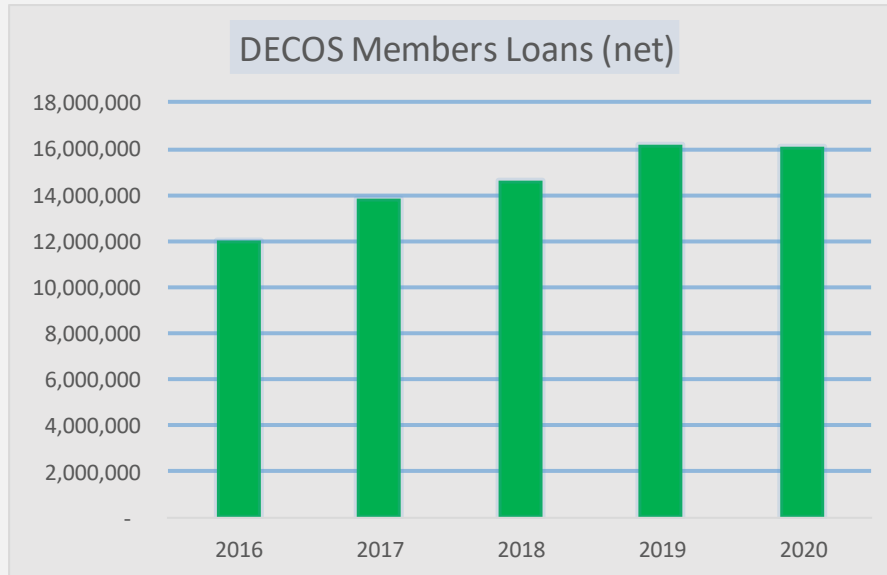
During the year 2020, the Society's Total Assets grew by \$2,431,716 or 8.6 %; a marginal decrease when compared to the rate of growth for the previous year where the Society's Total Assets grew by 12%. The Society experienced an increase in Cash and Cash Equivalents of \$628,903 or 8.4%, compared to 6% the previous year. However, Members' Loans decreased by \$93,495 or 0.005% compared to a 10% growth for 2019. The decline in net loans was due to an 8 % decline in personal loans, 39% increase in other loans, and a 39 % increase in provisions relating to the implementation of IFRS 9. The net decrease in Member Loans accounted significantly to the slowdown in the growth of the Society's Total Assets. The slowdown in asset growth indicates that the pandemic had a significant

impact on members; their ability to utilize the services of the Society and as a result a decrease in the rate of growth in its total assets. Overall Total Assets has grown by 57 % over the last five years (see table inset).

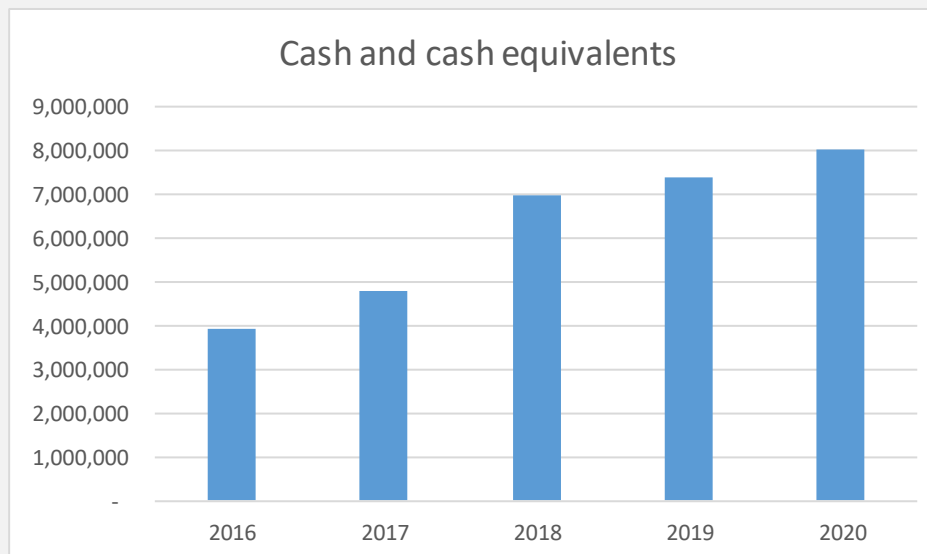


Growth in loans

Members continue to show great confidence in their credit union by patronizing its products and services. The Society has also ensured that its products and services are relevant to the needs and wants of its membership. The loan portfolio has grown by 34% over the past 5 years as indicated in the table below.



Liquidity



The liquidity position of the society was strong at the end of December 2020 with Cash and Bank Balances of \$8.0 million. The Society has more financial resource available for lending and investment purposes, thereby increasing its competitiveness. The cash balances have grown by 104% over the past 5 years as indicated in the table above.

Liabilities

Liabilities increased during the year 2020 by \$2,268,475 or 9.6% compared to 14% the previous year. This was mainly due to an increase in member's withdrawable

shares and deposits to a total of \$25,451,202 or a 10 % increase. This shows that although there was a slowdown in business operations, members prioritized savings over spending when doing business with the Society.

Members' Equity

Members' equity increased by \$163,241 to \$4.56 million in 2020. This represents a 4% growth over the previous year 2019 when a 6% growth was recorded.

INCOME STATEMENT ANALYSIS

Interest on loans and interest on fixed & savings deposits are the Society's major sources of income. Total interest income decreased by \$269,836 or 17% below the previous period. This was due mainly to a fall in interest on loans by \$324,223 while interest on fixed & savings deposits increased by \$54,387. The main contributors of this decline were the granting of a moratorium for three months on all members loan from April to June 2020 and a further review of members' loans on a case-by-case basis.

During the year 2020, management paid interest on shares and deposit which amounted to \$200,364. This was a significant decrease of \$266,919 when compared to 2019. This reduction was as a direct result of the Society adapting to the global slowdown and mitigating against further economic shocks. Management will continue to monitor the Society's growth, in an effort to make greater interest payments in the future.

Membership shares stood at \$1,609,610 which is 5.3% of total assets. Net Operating income fell by \$23,418 or 2 % over 2019.

Operating expenses increased by \$30,808 or 6.3%. The major contributors to this increase were the Automated Teller Machine (ATM) project which caused an increase in utilities, an increase in repairs and maintenance, an increase in office supplies, and the increase in the provision made for expected credit losses. The latter measure was necessary to ensure compliance with IFRS 9, the international standard for provisioning for expected credit losses. The standard will enhance the risk management of the financial assets of the society.

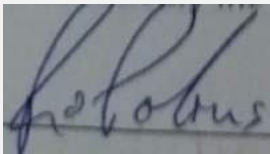
The Society's net surplus for the year was \$117,415, a decrease of \$63,467 or 35% below that of the previous year. This decline was due to the increase in operating expenses (\$30,808) and a decrease in net interest and other operating income (\$32,658).

Delinquency

The Society will continue to explore all avenues to ensure improvement in delinquency. The level of delinquency presently stands at 16.92%; a major increase from the previous year where it stood at 6.1%. At the Society, we do recognize the impact of the Covid-19 pandemic on our increased level of delinquency. Nonetheless, we have assisted our members, and helped control our delinquency level, by providing financial solutions to members, including the reviewing of interest rates, refinancing of loans and providing new payment plans for members. I am therefore appealing to members who are delinquent to come in and discuss our various available solutions for members.

Conclusion

I appreciate the opportunity to present you with this report and look forward to our continued partnership at the Dennery Community Credit Cooperative Society Limited. May God continue to richly bless you. Thank you.



Ramel Polius
Treasurer

CREDIT COMMITTEE REPORT

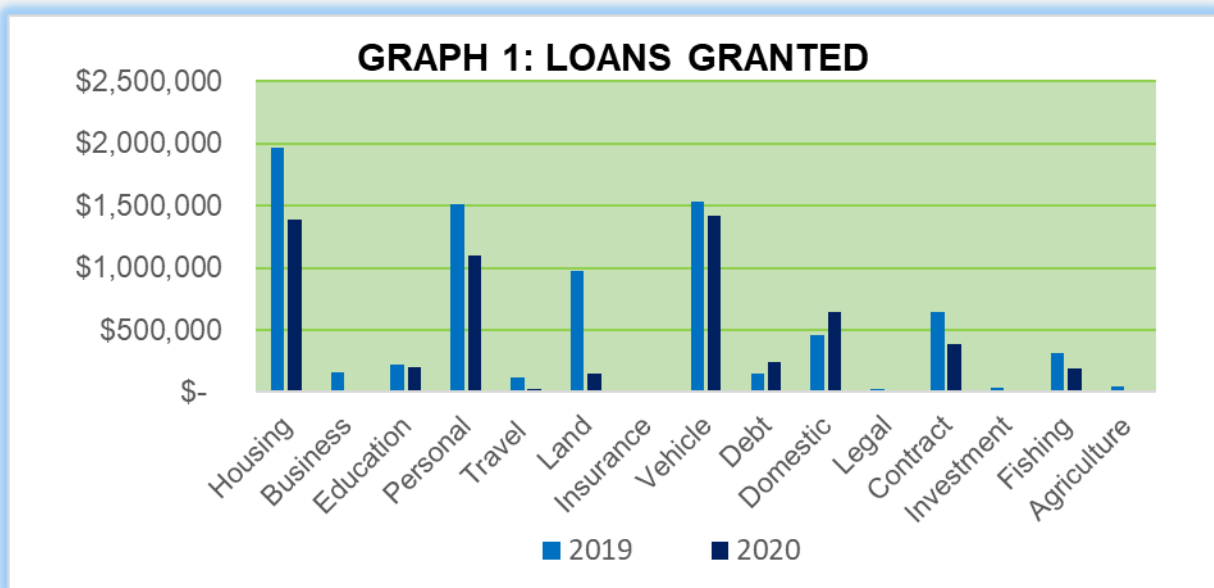
For the Year Ended December 31, 2020

The Covid-19 pandemic brought unprecedented times to our shores that struck a blow to our island’s economy. We saw minimal loan activity from April to June 2020. Although activity has not returned to normalcy, we expect an improvement in the near future as world economies implement strategies to bolster economic growth.

The role of the Credit Committee is to ensure that all loan applications comply with the Loan Policy and evaluate each member’s ability to repay in order to mitigate delinquency. This entails:

- i) Interviewing members.
- ii) Ensuring that collateral is sufficient and up to date.
- iii) Ensuring that the debt service ratio is within the stipulated guidelines.
- iv) Assessing the member’s ability to repay.

The year in review saw a decrease in loans granted from \$8,167,005 in 2019 to \$5,781,995 in 2020. This represents a decline of \$2,385,010 or 29% when compared to 2019. A total of 134 loans amounting to \$282,548.50 was disbursed under the Reach promotion and 26 loans amounting to \$44,300 was disbursed under the Back -to -School promotion. The table below shows loans granted by category for the year in review 2020, compared to 2019.



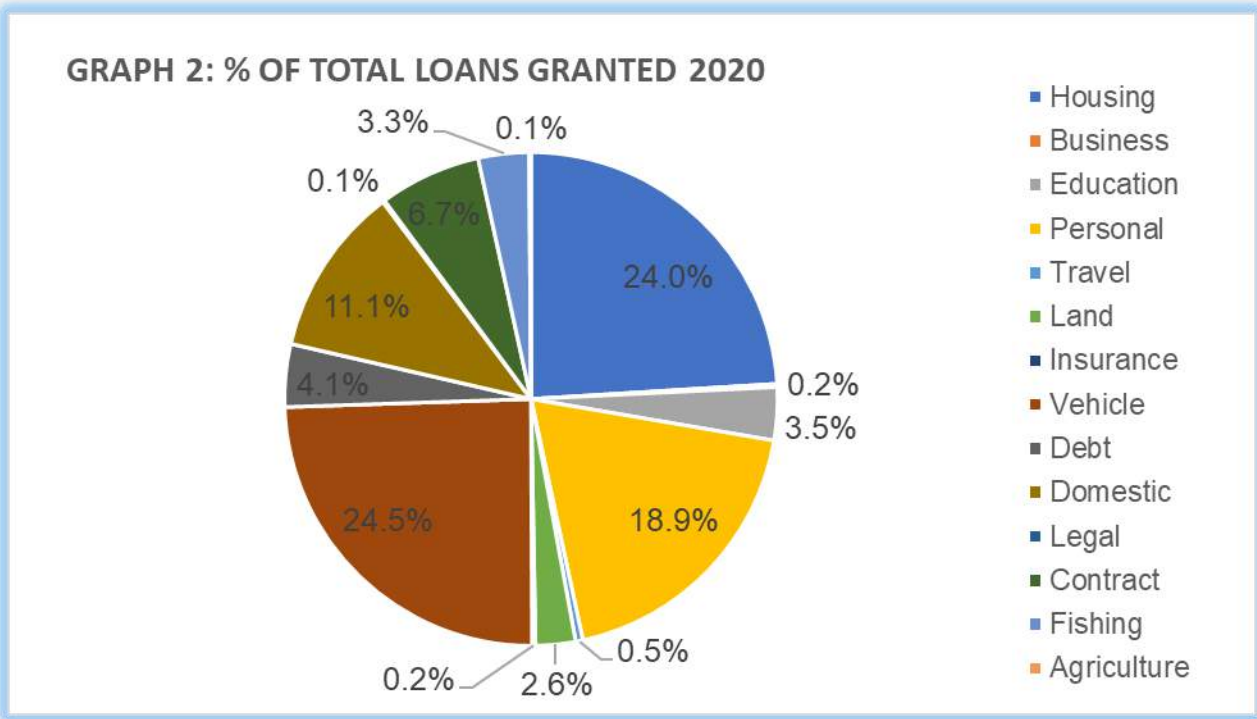
Summary of Loans Granted

Loan Category	Loans Granted 2019	Loans Granted 2020
Housing	\$ 1,965,226	\$ 1,388,819
Business	\$ 155,326	\$ 12,000
Education	\$ 222,400	\$ 200,458
Personal	\$ 1,509,829	\$ 1,094,388
Travel	\$ 120,080	\$ 27,280
Land	\$ 974,128	\$ 151,357
Insurance	\$ 17,900	\$ 12,625
Vehicle	\$ 1,527,995	\$ 1,419,451
Debt	\$ 153,802	\$ 238,042
Domestic	\$ 459,786	\$ 643,816
Legal	\$ 27,800	\$ 7,900
Contract	\$ 646,381	\$ 386,511
Investment	\$ 33,000	\$ -
Fishing	\$ 309,882	\$ 192,848
Agriculture	\$ 43,470	\$ 6,500
Total	\$ 8,167,005	\$ 5,781,996

Graph 1 above compares the categories of loans granted for 2020 against 2019. It shows declines in all categories except for Debt and Domestic which increased in 2020 by \$84,240 and \$184,030, respectively.

Graph 2 below shows the following for 2020:

- Vehicle loans accounted for the highest percentage – 24.5% followed by Housing loans at 24%
- Personal loans accounted for 18.9%
- Domestic loans accounted for 11.1%
- Contract loans accounted for 6.7%
- Debt loans accounted for 4.1%
- Education loans accounted for 3.5%
- Fishing loans accounted for 3.3%
- Land loans accounted for 2.6%
- All other categories of loans individually accounted for less than 1% of the loans granted for 2020.



The Credit Committee, with the assistance of the Loans Officer continues to exercise care and diligence in processing loan applications. The Committee maintains a good working relationship with Management and Staff. We are pleased to be of service to you, the valued members, as we continue to work diligently to ensure your needs are adequately met.

We the members of the Credit Committee, extend our gratitude to you for your continued support and confidence in us. We encourage you to continue utilizing the services offered by the Society. We look forward to serving you.

Credit Committee Meetings

The table below shows the attendance record for 2020.

MEETINGS ATTENDANCE RECORD FOR 2020

NAME	NO. OF MEETINGS SCHEDULED		NO. OF MEETINGS ATTENDED	
	REGULAR	JOINT	REGULAR	JOINT
Jasmine Monerville	18	2	17	2
Crepin Jn Baptiste	18	2	16	2
Ensley Charlery	18	2	13	2
Gabriel Fenelon	18	2	17	2
Dwight St. Ville	18	2	17	2

For and on behalf of the Credit Committee.



Dwight St.Ville
Chairperson

SUPERVISORY COMMITTEE REPORT FOR YEAR ENDING 31 DECEMBER, 2020

The Supervisory Committee members who served during the reporting period are as follows:

- Mr. Emery Modeste – Chairperson
- Mrs. Emaline Hunte - Secretary
- Ms Antonia Aurelien - Member
- Mrs. Deborah Charlery - Member

During the reporting period, the Supervisory Committee (SC) welcomed Mrs. Deborah Charlery following her election at the 2019 AGM. We bade farewell to Ms. Hilanda Leon who reached the end of her tenure after serving two successive terms.

Supervisory Committee Attendance Records for 2019				
Name	Meetings Schedule		Meetings Attended	
	Regular	Joint	Regular	Joint
Hilanda Leon	3	2	3	2
Emery Modeste	7	2	7	2
Emaline Hunte	7	2	6	0
Antonia Aurelien	7	2	4	2
Deborah Charlery	4	1	4	1

The supervisory Committee plays a pivotal role in the effective running of the Dennery Credit Union. The function of the committee includes ensuring the safety and soundness of our policies, monitoring the day-to-day operations and the financial sustainability of the Credit Union. These are done through:

- ❖ ascertainment of the accuracy of records
- ❖ members' and management's affairs are adequately and highly protected
- ❖ ensuring that the various committees are in compliance with the relevant regulations, bylaws and policies

The Supervisory Committee usually meets on a fortnightly basis to carry out its functions.

Areas of Focus for the Year Ended December 31 2020

During the year under review the committee focus was:

- Membership
- Internal Controls
- Board of Directors

Membership

FOCUSED YEAR	NUMBER OF NEW MEMBERS
2019	267
2020	206

A comparison of the last financial year and the year under review (as shown in the table above), indicates a decrease in the number of new applicants / members. A more robust marketing strategy needs to be put in place to help in raising the awareness of our very competitive products which in turn will enable an effective increase in new membership.

Internal Controls

The Supervisory committee is tasked with the responsibility to follow up on concerns and suggestions brought to our attention by members. We strive to make our institution one of exemplary standards and growth. We encourage you to feel free to contact us with any questions, concerns, observations, or recommendations that you may have as we together strive to make the Dennery Credit Union an efficient and effective organization for the benefit of us all. Together we can achieve success.

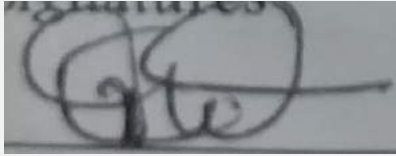
Board of Directors

During this reporting period, the Supervisory Committee monitored the Board of Directors activities by perusing the board minutes, addressing all concerns and queries arising from the minutes and making the necessary recommendations to the Board of Directors.

Conclusion

I wish to take this opportunity to thank, Ms. Antonia Aurelien and Mrs. Emaline Hunte, for their dedicated and unwavering contribution to the Supervisory Committee, and ultimately to the Society. Ms. Aurelien and Mrs. Hunte have both served a one full term and have decided not to seek re-election, thank you again Ms. Aurelien and Mrs. Hunte.

On behalf of the entire Committee, we are honored that member have placed their confidence and trust in us and we look forward to being of continued service to you the members of Dennery Community Credit Cooperative Society Ltd.

A handwritten signature in black ink, appearing to read 'Emery Modeste', is written over a light blue horizontal line. The signature is cursive and somewhat stylized.

Emery Modeste
Chairperson

Education Committee Report For the Year Ended 31st December, 2020

The year 2020 began like any other, with members of the Education Committee planning the annual budget and calendar of activities. However, like everything else, our planned activities had to be curtailed in the wake of the pandemic. Thus, the main activities held included the scholarship disbursement and distribution of grocery hampers.

Scholarship Programme

A total of seven applications were received for the scholarship programme. Of these, one student, Akia Annibaffa, was awarded the academic scholarship, while Verneil Bernadine and Eli Prospere were awarded the socio-economic scholarships. This brought the total number of students in the programme to ten (10). A decision was taken to forgo the ceremony typically held to distribute awards. Two one-time bursaries were also awarded to Heyli-Anne Pascal and Alvin Joseph.

Bringing Smiles Project

The Bringing Smiles project, which involves the distribution of grocery hampers to members of the Dennery Community, was held in December. Forty (40) baskets containing a large variety of grocery items, were delivered to needy members in Dennery village, La Caye and Lumiere.

Conclusion

The members of the Education Committee thank the Board of DECOS for providing us this opportunity to serve and we pledge our continued commitment to all members to continue our efforts in forwarding the mandate of our Co-operative.